

Ascott Kuala Lumpur Pet's Disclaimer Policy Agreement

Ascott Kuala Lumpur pet-friendly team knows you want the best for your best friend. Hence the reason why we've made it easy for your pet to travel with you, they will have all the possible home comforts including special amenities offered to them.

Our in-room amenities package includes sleeping mats, pet towels and a bowl for food.

Article 1 (Permitted Pet)

1. A maximum of two pet(s) is allowed for one apartment unit.
2. The Pet size must not exceed 10 kg and must remain of such size that it can be easily held/carried in the arms.
3. The tenant shall ensure that the Pet does not cause any nuisance or inconvenience to other tenants, visitors of the **Ascott Kuala Lumpur** or any other person who enters the building.
4. The breed should be well domesticated and not be of ferocious nature.
5. The tenant must provide valid vaccination and registration certificates according to the laws of Malaysia - Department of Veterinary Services (DVS) upon request of property.

Ascott Kuala Lumpur reserves the right to refuse acceptance of a pet if documentation is incomplete or outdated.

Article 2 (Charges)

Items	Amount (MYR)	Payment Due	Remarks
1. Monthly pet charge	800 + 8% SST	at the same time as the apartment rent	
2. Short Stay pet cleaning charge per booking	50% off the Best Flexible Rates	Upon check-in	For any additional extension of stays from 8 to 14 nights, pets will charge an additional 50% off the room rates.
3. Restoring and Repair fee	if applicable	TBA based on findings when conducting regular Housekeeping service and/or when carrying out inventory check before departure	If applicable

(Subject to 8% Sales & Service Tax)

Article 3

1. Pets are only allowed in the assigned room and not wandering around the corridors or other floors. Pets are strictly prohibited from accessing other floors, apartments/units, and unassigned public areas such as Residents’ Lounge, lobby, roof-tops or terraces unless otherwise informed.
2. Pets should be kept in a pet carrier when entering the guest lift.
3. Pets are properly secured, if not leashed, or kept in a secure area/pet container when the cleaning team comes for room cleaning.
4. Pets must not be left unattended during the prolonged absence of the pet owner.
5. Please do not allow pet hair to flow into the drainage.
6. Excrement of pets must be discarded completely and sealed.
7. The pet must be properly leashed as it is carried in the cage when Ascott Housekeeping and/or Maintenance enters the unit to conduct maintenance work.
8. The tenant shall ensure that the pet does not break, spoil, or cause any damage to the property.

Article 4 (Responsibility and liability)

The tenant acknowledges that he/she is solely and unequivocally responsible for all acts of the pet on the premises and shall indemnify and keep indemnified **Ascott Kuala Lumpur** all damages, injuries, losses, costs, and expenses sustained by the **Ascott Kuala Lumpur** in connection with the raising and keeping the Pet, including potential damage caused to the common area, furnished rooms. If a pet-related incident occurs involving a third person; even though, the tenant of the Pet is acquitted of intentional negligence, the tenant must promptly submit official notice to a health center according to the laws of Malaysia – Department of Veterinary Services (DVS) and follow their instructions. The tenant is fully liable for all expenses related to the incident.

The tenant agrees not to hold **Ascott Kuala Lumpur** liable for any responsibilities or claims because of any injury, accident or loss experienced by the Pet(s).

Ascott Kuala Lumpur and the Tenant agree on all terms and conditions stated above. My signature below confirms my personal responsibility for the behavior of my Pet during our stay.

Guest Signature:
Guest name:

Date: